Cleveland Centre Transport Survey Prize Draw

Terms and Conditions

1. The promoter of the Cleveland Centre Transport Survey Prize Draw ("the **Prize Draw**") is Redland City Council ABN 86 058 929 428 ("**RCC**") of 91-93 Bloomfield Street, Cleveland, Queensland.

2. RCC will provide one of the following prizes as part of the Prize Draw:

a. 5 x $20 cafe vouchers and 20 single coffee vouchers redeemable at Bean and Leaf Café in Cleveland;

b. 5 x $20 and 2 x $10 cafe vouchers redeemable at Café Julz in Cleveland; and

c. 6 x $20 cafe vouchers redeemable at One Stop Café in Cleveland;

to be won by eligible participants of the Prize Draw ("the **Prizes**").

3. Entries to the Prize Draw will commence on 30 June 2025 at 9:00 AM and conclude on 27 July 2025 at 11:59PM ("the **Prize Draw Period**"). Entries received after this period will not be accepted. RCC accepts no responsibility for any late, lost or misdirected entries including details registered but not received by RCC or delays in the delivery of the information due to technical disruptions, network congestion or for any other reason.

4. To enter the Prize Draw you must:

a. Complete the Your Say Survey (either online or its hardcopy), including all mandatory fields. Incomplete surveys will not be accepted; and

b. Tick the box to confirm that you agree with the Terms and Conditions of the Prize Draw and you wish to enter the Prize Draw; and

c. Complete and submit your email address or phone number for the purposes of being contacted if you are a successful winner of the Prize Draw.

5. By entering the Prize Draw you are deemed to have accepted these Terms and Conditions.

6. Non-RCC Employees, being members of the general community, are eligible to enter the Prize Draw for a chance to win one of the Prizes.

7. RCC employees are eligible to enter the Prize Draw for a chance to win one of the Prizes. An RCC Employee who enters the Prize Draw **must** provide their RCC email address, and not their personal email address, so as to identify them as an RCC Employee who is eligible for a chance to win the Prizes. RCC employees who are employed within the Transport Planning Unit in City Planning and Assessment are not eligible to enter the Prize Draw to win one of the Prizes.

8. Immediate family members of RCC employees who are employed within the Transport Planning Unit in City Planning and Assessment are not eligible to enter the Prize Draw for a chance to win one of the Prizes.

9. Only one Prize Draw entry is permitted per person.

10. The winners of the Prizes will be selected from eligible entrants of the Prize Draw using a random name generator application on or before 8 August 2025 (the "**Prize Draw Winners**").

11. The Prize Draw Winners will be notified via the contact details provided with their entry, on or before 15 August 2025. If for any reason a Prize Draw Winner does not claim their Prize (or an element of the Prize) within 48 hours of the Prize Draw Winners being announced, then that Prize (or that element of the Prize) will

be forfeited and RCC reserves the right to randomly select a new Prize Draw Winner by using a random name generator application.

12. Prize Draw Winners can claim their Prize by advising RCC:

a. of their delivery address for the Prize. Where a delivery address has been advised, RCC will send the prize to the Prize Draw Winner by registered mail; or
b. of their intention to collect the Prize from RCC's Administration Building located at 91-93 Bloomfield Street, Cleveland, Queensland by 3:00 pm on 22 August 2025. In the event that the Prize is not collected by 3:00pm on 29 August 2025, then that Prize (or that element of the Prize) will be forfeited and RCC reserves the right to randomly select by a new Prize Draw Winner by using a random name generator application.

13. RCC reserves the right to require Prize Draw Winners to provide proof of identity and an address for delivery of the Prizes.
14. The prize is non-transferrable, non-exchangeable and not redeemable for cash.
15. RCC reserves the right to verify the validity of entries and to disqualify any entrant that, in the opinion of RCC:

- tampers with the entry process;
- submits an entry that is not in accordance with these Terms and Conditions;
- has, in the opinion of RCC, engaged in conduct in entering the Prize Draw which is fraudulent, misleading, deceptive or generally damaging to the goodwill or reputation of the Prize Draw and/or RCC; or
- includes objectionable content, profanity, potentially insulting, inflammatory or defamatory statements.

RCC reserves the right to disqualify a Prize Draw Winner if RCC becomes aware that the Prize Draw Winner's entry is of a type described in this clause.

16. The Prize Draw Winners accept and agree they may be photographed and/or videoed for promotional purposes by RCC.
17. RCC accepts no liability in the event that a Prize Draw Winner is unable to be contacted in order to claim their Prize.
18. Only Prize Draw Winners will be notified of the results of the Prize Draw.
19. If for any reason this Prize Draw is not capable of running as planned, RCC reserves the right in its sole discretion to take any action that may be available, and to cancel, terminate, modify or suspend the Prize Draw, subject to any direction given under State Regulation.
20. Your personal information (if any) will be collected, used and disclosed in accordance with the Council's Privacy Policy (a copy of which is available at www.redland.qld.gov.au) to enable RCC to administer and promote this Prize Draw. If you do not truthfully provide all requested personal information, RCC may determine that you are not eligible to receive the Prizes in this Prize Draw.
21. Your personal information that is provided for the purposes of this Prize Draw, will be collected and used for the purposes of being contacted if you are a Prize Draw Winner of the Prize Draw unless otherwise advised by you. This does not override any terms and conditions/ terms of use of the Your Say Redlands Coast Webpage.
22. RCC reserves the right to amend, cancel or suspend this Prize Draw if an event beyond the control of RCC corrupts or affect the administration, security, fairness, integrity or proper conduct of this Competition.
23. A breach of any of these Terms and Conditions will invalidate your entry and it will not be considered by RCC. For any entrant under the age of 18 years of age, the entrant must seek approval and consent from their parent/legal guardian prior to submitting the entry. Collectively the parent/ guardian and child are the entrant and bound by these Terms and Conditions. If the Prize Draw Winner is under the age of 18 years of age, the prize will be awarded to the Prize Draw Winner's parent or legal guardian.