



Southern Moreton Bay Islands

Ferry Terminals Stage 3 Consultation Summary

Consultation approach

The Department of Transport and Main Roads (TMR) and Redland City Council are working in partnership to deliver the Southern Moreton Bay Islands Ferry Terminals Upgrade Project.

To date, three phases of community consultation have been undertaken.

Stage 1 and 2 – Informal discussions and concept designs: 2016 to 2017

Stage 3 – Preliminary designs: August to November 2019

Stage three consisted of three main community consultation activities:

- The Your Say concept design consultation period
- Key stakeholder meetings
- Five Open House sessions.

Stage 3 consultation snapshot

- 2000 visits to the project's Your Say page and 72 submissions received during online consultation period
- 115 community feedback comments submitted
- 5500 project-related flyers distributed by direct mail
- 10 stakeholder meetings with 19 key stakeholder groups – including Sealink, emergency services, TMR Accessibility Reference Group, business/tourism and residents/progress groups
- Met with Quandamooka Yoolooburrabee Aboriginal Corporation
- Five Open House sessions that had 217 attendees and 49 feedback forms submitted
- More than 1100 social media users clicked project-related posts – reaching an overall audience of 51,731
- 195 new registrations to receive future project updates.

Key concerns

The key concerns and themes identified during the Your Say consultation period and the key stakeholder meetings included:

- improved weather protection
- increased seating
- wider gangways and better access for people with disabilities
- toilet facilities at the terminals
- adequate parking
- separate access for emergency services and
- repurposing existing pontoons for recreational use.

Open House feedback

The main Stage 3 consultation activity was the Open House sessions held on each of the four islands and the mainland at Victoria Point Shopping Centre, where the community viewed the ferry terminals' preliminary designs and provided feedback.

Various forms of the designs were on display. A sample board showcasing four potential ferry terminal screening colour palettes and different material options were presented and feedback invited via feedback forms and voting on the colour options.

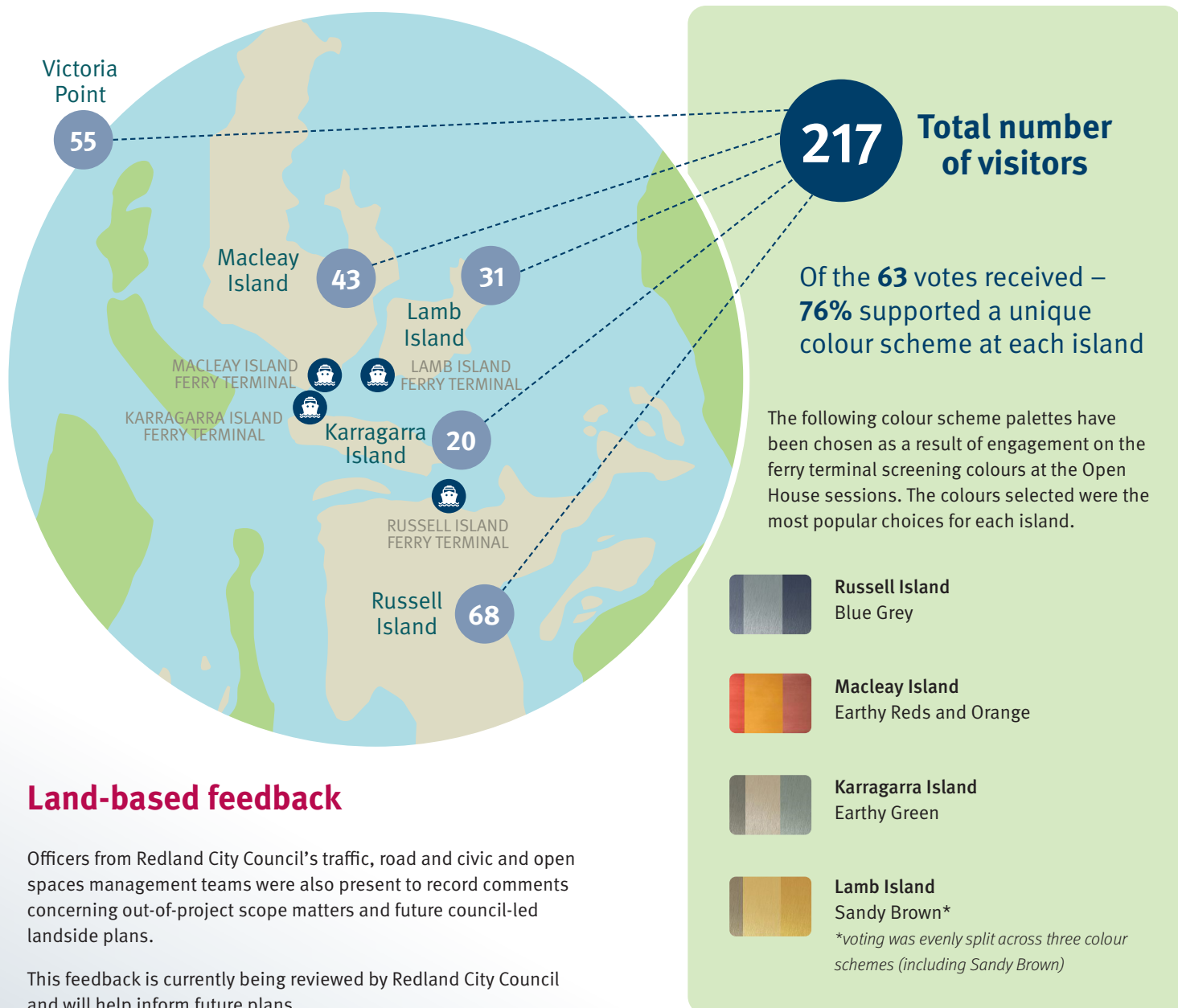
The feedback form comments were spread across several themes that had previously been identified, with the two main ones being weather protection and providing more parking and toilet facilities at the terminals.



31 were satisfied with the information presented at the events and seven positive testimonials were received



5 were unsure if the information was enough



Land-based feedback

Officers from Redland City Council’s traffic, road and civic and open spaces management teams were also present to record comments concerning out-of-project scope matters and future council-led landside plans.

This feedback is currently being reviewed by Redland City Council and will help inform future plans.

For more information:

visit <https://yoursay.redland.qld.gov.au/upgrade-of-smbi-ferry-terminals> or call 3829 8999.



“A very good and informative occasion. Everything clearly and professionally explained. Going home very happy with a smile :-). Can’t wait to see the new jetty!”

“The more privacy for ambulance patients the better. Shelter - away from general public. Metal screens in holding zone - shelter for patients.”

“Will there be toilets close to the ferry terminal?”